

Top 50 Desktop Support Interview Questions and Answers

By Michael Cavoulacos © Last Updated on December 10, 2022

Here are Desktop support engineer interview questions and answers for fresher as well experienced candidates to get their dream job.

Desktop Support Engineer Interview Questions

1) What is active directory?

Active directory authorizes and authenticates all users and computers in a window domain network, ensuring the security of the computer and software. Through active directory various functions can be managed like creating admin users, connecting to printers or external hard drives.

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2) What is DHCP and what it is used for?

DHCP stands for dynamic host configuration protocol. It is used to allocate IP addresses to a large number of the computer system in a network. It helps in managing a large number of IP's very easily.

3) What is the scope and super scope?

The scope consists of an IP address like gateway IP, subnet mask, DNS server IP. It can be used to communicate with the other PCs in the network. The superscope becomes when you combine two or more scopes together.

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Aspen Reference Group,Antosz

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