



Ms Dynamic Crm Advanced Development Protech Training

Anne Stanton



Ms Dynamic Crm Advanced Development Protech Training:

Network World, 2001-12-17 For more than 20 years Network World has been the premier provider of information intelligence and insight for network and IT executives responsible for the digital nervous systems of large organizations Readers are responsible for designing implementing and managing the voice data and video systems their companies use to support everything from business critical applications to employee collaboration and electronic commerce **Dynamics 365 Application Development** Deepesh Somani,Nishant Rana,2018-01-30 Learn develop and design applications using the new features in Microsoft Dynamics CRM Key Features Implement business logic using processes plugins and client side scripts with MS Dynamics 365 Develop custom CRM solutions to improve your business applications A comprehensive guide that covers the new features of Microsoft Dynamics 365 and increasingly advanced topics Book Description Microsoft Dynamics 365 CRM is the most trusted name in enterprise level customer relationship management Thelatest version of Dynamics CRM comes with the important addition of exciting features guaranteed to make your life easier It comes straight off the shelf with a whole new frontier of updated business rules process enhancements SDK methods and other enhancements This book will introduce you to the components of the new designer tools such as SiteMap App Module and Visual Designer for Business Processes Going deeper this book teaches you how to develop custom SaaS applications leveraging the features of PowerApps available in Dynamics 365 Further you will learn how to automate business processes using Microsoft Flow and then we explore Web API the most important platform update in Dynamics 365 CRM Here you ll also learn how to implement Web API in custom applications You will learn how to write an Azure aware plugin to design and integrate cloud aware solutions The book concludes with configuring services using newly released features such as Editable grids Data Export Service LinkedIn Integration Relationship Insights and Live Assist What you will learn Develop apps using the platform agnostic Web API Leverage Azure Extensions to design cloud aware applications Learn how to implement CRUD operation Create integrated real world apps using Microsoft PowerApps and Flow by combining services such as Twitter Facebook and SharePoint Configure and use Artificial Intelligence Azure Cognitive Services for Recommendation and Text Analytic services Who this book is for This book targets skilled developers who are looking to build business solution software and are new to application development in Microsoft Dynamics 365 especially for CRM [Programming Microsoft Dynamics CRM 4.0](#) Jim Steger,Mike Snell,Brad Bosak,Corey O'Brien,Philip Richardson,2008-10-15 Get answers to common questions about setting up the design environment and building custom solutions with Microsoft Dynamics CRM Delve into core architecture tools and techniques and learn how to exploit powerful customization features Authored by industry leading experts this book shows how to deliver intelligent CRM solutions that meet the unique challenges and requirements of your business Discover how to Set up the development environment Enhance the product s APIs with your own code Execute business logic using plug ins Build custom workflows that extend native workflow functions Create user friendly integration

with scripts and application extensions Code custom pages optimized for Microsoft Outlook with Offline Access Extend Microsoft Dynamics CRM using ASP NET Create advanced Windows Workflow Foundation solutions Extend multilingual and multicurrency features Construct a custom security access solution Get code samples on the Web **Mastering Microsoft Dynamics 365 Customer Engagement** Deepesh Somani,2019-02-28 A comprehensive guide packed with the latest features of Dynamics 365 for customer relationship management Key Features>Create efficient client side apps and customized plugins that work seamlessly*Learn best practices from field experience to use Dynamics 365 efficiently*Unleash the power of Dynamics 365 to maximize your organization s profits*Book Description Microsoft Dynamics 365 is an all in one business management solution that s easy to use and adapt It helps you connect your finances sales service and operations to streamline business processes improve customer interactions and enable growth This book gives you all the information you need to become an expert in MS Dynamics 365 This book starts with a brief overview of the functional features of Dynamics 365 You will learn how to create Word and Excel templates using CRM data to enable customized data analysis for your organization This book helps you understand how to use Dynamics 365 as an XRM Framework gain a deep understanding of client side scripting in Dynamics 365 and create client side applications using JavaScript and the Web API In addition to this you will discover how to customize Dynamics 365 and quickly move on to grasp the app structure which helps you customize Dynamics 365 better You will also learn how Dynamics 365 can be seamlessly embedded into various productivity tools to customize them for machine learning and contextual guidance By the end of this book you will have mastered utilizing Dynamics 365 features through real world scenarios What you will learn*Manage various divisions of your organization using Dynamics 365 customizations*Explore the XRM Framework and leverage its features*Provide an enhanced mobile and tablet experience*Develop client side applications using JavaScript and the Web API*Understand how to develop plugins and workflows using Dynamics 365*Explore solution framework improvements and new field types*Who this book is for *Mastering Microsoft Dynamics 365 Customer Engagement is for you if you have knowledge of Dynamics CRM and want to utilize the latest features of Dynamics 365 This book is also for you if you re a skilled developer looking to move to the Microsoft stack to build business solution software Extensive Dynamics CRM development experience will be beneficial to understand the concepts covered in this book Mastering Microsoft Dynamics CRM 2016 Deepesh Somani,2017-11-28 This comprehensive guide covers all the essential features of Dynamics CRM so you can build effective applications About This Book Harness the full power of Dynamics CRM 2016 through real world scenarios Create efficient client side applications and customized plugins that work seamlessly across mobile and the Web Get to know the best practices from field experience to utilize Dynamics CRM 2016 efficiently Get an in depth understanding of mobility and tablet options for Dynamics CRM 2016 Who This Book Is For This book is for those with Dynamics CRM knowledge who want to utilize the latest features available with Dynamics CRM 2016 and Update 1 Extensive Dynamics CRM development experience would be beneficial What You Will

Learn to manage the sales service and marketing divisions of any organization using entities and other Dynamics CRM 2016 customizations Learn about the XRM framework of Dynamics CRM 2016 and leverage its features Provide an enhanced mobile and tablet experience using the latest features of Dynamics CRM Get an enhanced Dynamics CRM analytics experience with Word and Excel templates Develop client side applications using JavaScript and Web API How to develop plugins and workflows using Dynamics CRM 2016 Solution framework improvements new field types and Relevant Search in Dynamics CRM 2016 In Detail Microsoft Dynamics CRM is the most trusted name in enterprise level customer relationship management The latest version of Dynamics CRM 2016 comes with some exciting extra features guaranteed to make your life easier with Dynamics CRM This book provides a comprehensive coverage of Dynamics CRM 2016 and helps you make your tasks much simpler while elevating you to the level of an expert The book starts with a brief overview of the functional features and then introduces the latest features of Dynamics CRM 2016 You will learn to create Word and Excel templates using CRM data that will enable you to provide customized data analysis for your organization You will understand how to utilize Dynamics CRM as an XRM Framework gain a deep understanding about client side scripting in Dynamics CRM and learn creating client side applications using JavaScript and Web API We then introduce visual control frameworks for Dynamics CRM 2016 mobile and tablet applications Business Process Flows Business Rules and their enhancements are introduced By the end of this book you will have mastered utilizing Dynamics CRM 2016 features through real world scenarios Style and approach This book takes a practical step by step approach providing real world case studies that enable readers to leverage the latest and most advanced features of Dynamics CRM

Microsoft Dynamics CRM API Development for Online and On-Premise Environments Mark Beckner,Triston Arisawa,2013-09-30 Microsoft Dynamics CRM has a robust API that includes web services and an extensive SDK As you develop CRM Plugins and custom integrations you will find that there are many complexities and challenges associated with successfully interacting with this API In order to ensure that you have all of the tools necessary to achieve success with CRM development Microsoft Dynamics CRM 2011 API Development presents the essential aspects of API development including plugin development and registration In addition to Plugins you will work through building out several integrations that work with both the SDK and the Web Service layer You will also build a C application that creates records within CRM using the API work with Scribe Online for integration and migration design reports that read data from CRM using FetchXML and interact with the OData REST service using JScript Once you ve worked through the various topics presented you will find that you will have the advanced skills required for working with CRM 2011 Online and On Premises Foreword by Ismail Nalwala Principal IOTAP What you ll learn Learn to develop test and deploy CRM Plugins Create custom integrations using the CRM API Create applications that interface with the SDK and CRM Web Services Use JScript to read and write data using the OData REST service Design SSRS reports that interact with CRM using FetchXML Who this book is for Experienced Microsoft Dynamics CRM developers

new to version 2011 and all CRM developers new to Microsoft Dynamics CRM Also for C developers wanting to learn Microsoft Dynamics CRM Table of Contents Plugins and Workflow Activities External NET Applications Integration and Migration JScript and the REST Endpoint API Reporting *Microsoft Dynamics 365 Extensions Cookbook* Rami Mounla,2017-06-07 More than 80 recipes to help you leverage the various extensibility features available for Microsoft Dynamics and solve problems easily About This Book Customize configure and extend the vanilla features of Dynamics 365 to deliver bespoke CRM solutions fit for any organization Implement business logic using point and click configuration plugins and client side scripts with MS Dynamics 365 Built a DevOps pipeline as well as Integrate Dynamics 365 with Azure and other platforms Who This Book Is For This book is for developers administrators consultants and power users who want to learn about best practices when extending Dynamics 365 for enterprises You are expected to have a basic understand of the Dynamics CRM 365 platform What You Will Learn Customize configure and extend Microsoft Dynamics 365 Create business process automation Develop client side extensions to add features to the Dynamics 365 user interface Set up a security model to securely manage data with Dynamics 365 Develop and deploy clean code plugins to implement a wide range of custom behaviors Use third party applications tools and patterns to integrate Dynamics 365 with other platforms Integrate with Azure Java SSIS PowerBI and Octopus Deploy Build an end to end DevOps pipeline for Dynamics 365 In Detail Microsoft Dynamics 365 is a powerful tool It has many unique features that empower organisations to bridge common business challenges and technology pitfalls that would usually hinder the adoption of a CRM solution This book sets out to enable you to harness the power of Dynamics 365 and cater to your unique circumstances We start this book with a no code configuration chapter and explain the schema fields and forms modeling techniques We then move on to server side and client side custom code extensions Next you will see how best to integrate Dynamics 365 in a DevOps pipeline to package and deploy your extensions to the various SDLC environments This book also covers modern libraries and integration patterns that can be used with Dynamics 365 Angular 3 tiers and many others Finally we end by highlighting some of the powerful extensions available Throughout we explain a range of design patterns and techniques that can be used to enhance your code quality the aim is that you will learn to write enterprise scale quality code Style and approach This book takes a recipe based approach delivering practical examples and use cases so that you can identify the best possible approach to extend your Dynamics 365 deployment and tackle your specific business problems [Microsoft Dynamics CRM 2011 New Features](#) Jim Wang,Darren Liu,2011-11-03 This book is packed with practical steps and screenshots to make learning fun and addictive You will learn to build a complete Airline Compensation Management system using Dynamics CRM 2011 If you want a focused book that gets you up to speed with the new features of Microsft Dynamics CRM 2011 then this is the perfect book for you [Sams Teach Yourself Microsoft Dynamics CRM 4 in 24 Hours](#) Anne Stanton,2009-10 Learn Microsoft s customer resource management software in just 24 lessons of one hour or less Offers a quick way for users to master

Dynamics CRM by leveraging real business examples practice exercises and big picture theory In addition to learning how to use the core application the reader will develop a deeper understanding of how Dynamics CRM fits into today s business needs The perfect training manual for those who want to forego expensive seminars and consultants Microsoft Dynamics CRM is both an end user product and a framework for development It is an application that is used to track any type of relationship that a company might want to track This includes the more traditional customer and prospect relationships as well as relationships between products and items Sams Teach Yourself Microsoft Dynamics CRM 4 in 24 Hours tutorial that uses a friendly conversational approach to teach readers the basics of using its many features to get their job done quickly and efficiently It offers a clearly written well organized introduction to this powerful product and gives the beginner an overview of the entire package without becoming too overwhelming Dynamics CRM is an immense tool and can be quite intimidating for the beginning user but this book makes it easy to learn the basic techniques and the vocabulary involved in using it effectively Step by step instructions carefully walk readers through the most common Microsoft Dynamics CRM questions issues and tasks Q and As Quizzes and Exercises help them build and test their knowledge Did You Know tips offer them insider advice and shortcuts and Watch Out alerts help them avoid problems By the time they re finished with these lessons readers won t just understand Microsoft Dynamics CRM they ll be comfortable using it in real world projects is an easily accessible

Implementing Microsoft Dynamics 365 Customer Engagement Mahender Pal,2020-03-06 Gain hands on experience working with the architecture implementation deployment and data migration of Dynamics 365 Customer Engagement Key FeaturesExplore different tools to evaluate implement and proactively maintain Dynamics 365 for CEIntegrate Dynamics 365 CE with applications such as Power BI PowerApps and Microsoft Power AutomateDesign application architecture explore deployment choices and perform data migrationBook Description Microsoft Dynamics 365 for Customer Engagement CE is one of the leading customer relationship management CRM solutions that help companies to effectively communicate with their customers and allows them to transform their marketing strategies Complete with detailed explanations of the essential concepts and practical examples this book will guide you through the entire life cycle of implementing Dynamics 365 CE for your organization or clients and will help you avoid common pitfalls while increasing efficiency at every stage of the project Starting with the foundational concepts the book will gradually introduce you to Microsoft Dynamics 365 features plans and products You ll learn various implementation strategies and requirement gathering techniques and then design the application architecture by converting your requirements into technical and functional designs As you advance you ll learn how to configure your CRM system to meet your organizational needs customize Dynamics 365 CE and extend its capabilities by writing client side and server side code Finally you ll integrate Dynamics 365 CE with other applications and explore its business intelligence capabilities By the end of this Microsoft Dynamics 365 book you ll have gained an in depth understanding of all the key components necessary for successful

Dynamics 365 CE implementation What you will learn Explore the new features of Microsoft Dynamics 365 CE Understand various project management methodologies such as Agile Waterfall and DevOps Customize Dynamics 365 CE to meet your business requirements Integrate Dynamics 365 with other applications such as PowerApps Power Automate and Power BI Convert client requirements into functional designs Extend Dynamics 365 functionality using web resources custom logic and client side and server side code Discover different techniques for writing and executing test cases Understand various data migration options to import data from legacy systems Who this book is for This book is for consultants project managers administrators and solution architects who want to set up Microsoft Dynamics 365 Customer Engagement in their business Although not necessary basic knowledge of Dynamics 365 will help you get the most out of this book

Fundamentals of CRM with Dynamics 365 and Power Platform Nicolae Tarla, 2020-10-06 Explore the latest features of Dynamics 365 and Power Platform s out of the box tools to build custom business solutions for your organization Key Features Discover impressive Dynamics 365 features to transform your business and increase productivity Leverage the platform s extensibility to meet your organizational needs Understand how Power Platform powers Dynamics 365 and enhances its integration capabilities Book Description Microsoft Dynamics 365 provides a vast array of tools and applications to meet various Customer Engagement requirements This Customer Relationship Management CRM guide covers the latest advancements in Dynamics 365 and Power Platform that help organizations adapt to changing market conditions for agility and resilience With this book you ll explore the core platform functionality of Dynamics 365 and explore its wide range of components for transforming your business with new services and capabilities You ll learn the basics of configuration and customization to enhance the functionality of Microsoft Dynamics 365 CRM and create solutions and custom applications by leveraging features such as apps portals automation and business intelligence As you advance you ll understand how Power Platform drives Dynamics 365 and how various integration capabilities add value by providing a comprehensive view of data aggregated across different systems and data sources Finally you ll delve into core administration concepts that will help you to manage extensions added to the platform By the end of this book you ll have learned how to tailor Microsoft Dynamics 365 to fit your organization s requirements and tweak the platform to meet your business needs What you will learn Get to grips with Power Platform for building and enhancing Dynamics 365 apps Integrate Dynamics 365 CRM with Microsoft 365 Azure and other platforms Discover how you can customize existing entities and create new ones Explore various security features and grant users access to CRM data and functions Find out which CRM attributes are used to automate operations with programming Use internal and external social data to help users to make informed decisions Who this book is for This book is for customers and project stakeholders new functional consultants business administration users and project managers looking to get up and running with the latest features of Dynamics 365 and Power Platform This guide will help non developers become acquainted with a no code approach to customization and configuration A basic understanding of

relational data and customer management concepts will help you get the most out of this book

Microsoft Dynamics CRM 2015 Application Design Mahender Pal, 2015-10-30 Master professional level business application designs using Microsoft Dynamics CRM 2015 and its xRM features About This Book Implement business logic using processes plugins and client side scripts with MS CRM 2015 Develop custom xRM solutions to improve your business applications A comprehensive guide with a solution based approach that covers the new features of Microsoft Dynamics CRM 2015 and increasingly advanced topics Who This Book Is For This book targets skilled developers who are looking to build business solution software and are new to application development in Microsoft Dynamics CRM What You Will Learn Customize your Microsoft Dynamics CRM 2015 business application with ease Get to know about the new features and enhancements of Microsoft Dynamics CRM 2015 Implement process automation using workflows business rules and business process flows Carry out client side logic and consume CRM web services using client side code Work across all your iOS platforms or devices with the integration feature of SDK Develop and deploy plug ins and learn how to troubleshoot issues Know the how to s of mobile enhancements with Microsoft Dynamics In Detail Businesses can have their developers build complete apps or plug ins and interfaces to suit their business needs With the application of MS CRM administrators can alter the content layout and business logic for each business use case Businesses can choose to run Dynamics CRM on their own internal server or to link to web hosted installations This book is an enhanced guide that covers all the new features released with Microsoft Dynamics CRM 2015 Coming straight off the shelf with a whole new frontier of updated business rules process enhancements SDK methods and other enhancements this book is a complete guide for all your Dynamics CRM questions Starting off this book will introduce you to the deployment options such as online and on premise and the software and hardware requirements as CRM customization It will also teach you how to develop a sample application Going deeper this book teaches you about the new enhancements in Microsoft Dynamics CRM 2015 such as business process new client side scripting mobile application and actions enhancements You will quickly get up and running with plugin development and project tracking concepts with the help of sample applications The book concludes with how Microsoft Dynamics CRM extends its mobile capabilities and bring more feature rich experience to the app users Style and approach A solution based guide to learn Microsoft Dynamics CRM s newest features and customize and extend CRM s capabilities Each topic is presented with comprehensive examples for creating custom solutions

Microsoft Dynamics CRM 4.0 Unleashed Marc Wolenik, Damian Sinay, 2004-04-15 Microsoft Dynamics CRM 4.0 Unleashed presents start to finish guidance for planning customizing deploying integrating and managing Dynamics CRM in your unique business and technical environment Authored by two leading Microsoft Dynamics implementers this book systematically explains how the system works why it works that way and how you can leverage it to its fullest advantage The authors present clear examples proven best practices and pitfalls to avoid in using every significant Dynamics CRM capability The far reaching coverage ranges from Dynamics CRM s sales marketing and customer service

features to its automated workflows from Outlook and Office integration to reporting and security The authors offer independent insight into Dynamics CRM s most powerful new features from its improved interface to its new mail merge and data migration tools This book is for every IT professional who intends to work with Dynamics CRM regardless of their experience with Dynamics or other CRM solutions The authors provide example rich realistic coverage of advanced Dynamics customization extensibility and integration information that is available nowhere else Detailed information on how to Set up configure and maintain all facets of Dynamics CRM in any organization or industry Thoroughly understand both the on premise and hosted versions of Dynamics CRM Make the most of Dynamics new features including email the Outlook client Internet Facing Deployment IFD and relationships Manage sales leads opportunities accounts contacts marketing lists sales collateral campaigns quotes orders and invoices Improve customer service by integrating schedules cases contacts product service information and more Build powerful automated workflows that streamline key sales tasks and liberate salespeople for more effective selling Efficiently administer and secure any Dynamics CRM implementation Drive greater value by integrating Dynamics CRM with Microsoft Office productivity tools Customize and extend Dynamics CRM using Visual Studio NET and custom plug ins and add ons ON THE WEB Download all of this book s examples and source code at informit.com title 9780672329708 *Microsoft CRM 3 For Dummies* Joel Scott,David Lee,2006-04-27 Manage sales service and marketing processes all together Find out how to manage customer information to make your business more productive Whether you re completely new to customer relationship management CRM software or you just want the scoop on the newest version this handy guide will get you going Discover how to set up CRM 3 navigate and customize the system use it to work with your accounts and contacts collect leads forecast sales run reports and much more Discover how to Develop and manage customer relationships Implement a sales process Set up security and access rights Generate quotes orders and invoices Manage leads and opportunities Create and use product catalogs [Microsoft Dynamics CRM 4 Integration Unleashed](#) Marc Wolenik,Rajya Vardhan Bhaiya,2009-10-27 In [Microsoft Dynamics CRM 4 Integration Unleashed](#) two leading experts present proven techniques best practices and example code for going far beyond the out of the box capabilities of Dynamics CRM 4 Using these solutions and sample applications you will enhance all of your company s relationships with vendors distributors employees users affiliates and customers Authors Marc J Wolenik and Rajya Vardhan Bhaiya walk you step by step through integrating Dynamics CRM with SharePoint Office Communicator PerformancePoint BizTalk Silverlight VoIP phone systems and both Google and MSN mapping tools They also present a full analysis of the CRM Accelerators and advanced topics and three full chapters on integration using Scribe s state of the art adapters and templates You ll discover how to extend Dynamics CRM 4 with enterprise dashboards stronger deep dive data analysis and much more Wolenik and Bhaiya even demonstrate how to make custom Dynamics CRM applications available directly to your customers without compromising security Use Dynamics CRM 4 as an xRM platform for developing custom applications to enhance any type of

business relationship Leverage new Azure cloud computing solutions for Microsoft Dynamics CRM Design infrastructure to efficiently run your customized Microsoft Dynamics CRM implementation Extend CRM internally with plug ins source to source integration IFRAME based custom application integration and CRM JScript Extend CRM externally with CRM Accelerators public Web services direct SQL interaction and customer facing Web sites Implement KPIs and gain deeper business insight by integrating Dynamics CRM 4 with Microsoft Office PerformancePoint Create dashboards and other visual CRM tools with Microsoft Silverlight Develop custom CRM applications with Visual Studio Integrate CRM with Team Foundation Server Use Scribe templates and adapters to streamline data integration and migration On the web Download all examples and source code presented in this book from informit com title 9780672330544 *Programming Microsoft Dynamics CRM 4.0* Jim Steger,2005* **Microsoft Dynamics CRM 4 For Dummies** Joel Scott,David Lee,Scott Weiss,2008-07-08 Customer relationship management or CRM is certainly a hot topic in business today If you have a small or medium sized business chances are you re already aware of all it can do for you But with so many options and so much to think about how do you get a CRM system in place with a minimum of hassle Well Microsoft Dynamics CRM 4 For Dummies is a great place to start Written by veteran CRM experts Joel Scott and David Lee this friendly guide will have you understanding and using Microsoft s CRM solution in a jiffy Whether you re considering a CRM system for the first time or you ve decided to switch from another system to Microsoft Dynamics CRM this book will make it easy to Maintain and manage all your customer information Personalize Microsoft CRM to work for your business Set up CRM to support sales marketing and customer service Use the Outlook client Manage territories and business units Create and manage activities Generate quotes and invoices Implement and manage a marketing campaign Work with contracts and much more Microsoft Dynamics CRM 4 For Dummies is packed with information on the latest version It will help you get a unified view of your customer information and interactions through integrated sales marketing and customer service features And that as every business owner knows is important to improving your bottom line [Microsoft Dynamics CRM 4 Integration Unleashed](#) Marc J. Wolenik,Rajya Vardhan Bhaiya,2010 In Microsoft Dynamics CRM 4 Integration Unleashed two leading experts present proven techniques best practices and example code for going far beyond the out of the box capabilities of Dynamics CRM 4 Using these solutions and sample applications you will enhance all of your company s relationships with vendors distributors employees users affiliates and customers Authors Marc J Wolenik and Rajya Vardhan Bhaiya walk you step by step through integrating Dynamics CRM with SharePoint Office Communicator PerformancePoint BizTalk Silverlight VoIP phone systems and both Google and MSN mapping tools They also present a full analysis of the CRM Accelerators and advanced topics and three full chapters on integration using Scribe s state of the art adapters and templates You ll discover how to extend Dynamics CRM 4 with enterprise dashboards stronger deep dive data analysis and much more Wolenik and Bhaiya even demonstrate how to make custom Dynamics CRM applications available directly to your customers without

compromising security Use Dynamics CRM 4 as an xRM platform for developing custom applications to enhance any type of business relationship Leverage new Azure cloud computing solutions for Microsoft Dynamics CRM Design infrastructure to efficiently run your customized Microsoft Dynamics CRM implementation Extend CRM internally with plug ins source to source integration IFRAME based custom application integration and CRM JScript Extend CRM externally with CRM Accelerators public Web services direct SQL interaction and customer facing Web sites Implement KPIs and gain deeper business insight by integrating Dynamics CRM 4 with Microsoft Office PerformancePoint Create dashboards and other visual CRM tools with Microsoft Silverlight Develop custom CRM applications with Visual Studio Integrate CRM with Team Foundation Server Use Scribe templates and adapters to streamline data integration and migration On the web Download all examples and source code presented in this book from informit.com title 9780672330544

Working with Microsoft Dynamics CRM 3.0 Mike Snyder, Jim Steger, 2006 Learn how to tailor Microsoft CRM to work the way you do This in depth guide is perfect for developers IT implementers and advanced users who want to learn how to use the new features and enhancements of Microsoft CRM 3 0 to meet exacting business needs Two experts on CRM delivery case studies integration and performance guidelines and adaptable code samples the information you need to help you create successful CRM solutions Discover how to Set up and configure Microsoft CRM 3 0 Manage information access with security settings Create and deploy custom reports Integrate Microsoft CRM with other business applications and tools Customize forms by modifying fields tabs and sections without any programming Modify default entities or create your own custom entities Develop server side and client side application customizations Automate business processes with WorkflowGet code and data samples on the Web

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