

## ***Computer Maintenance and Repair II Course Syllabus***

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**Web site:** <http://cte.sau57.org/computermaintenance>  
**Classroom:** Room V119  
**Class Times:** 11:05AM-12:35PM  
**Office:** Career & Technical Education Center  
**Office Hours:** 7:30AM-3:30PM  
**Office Phone:** 893-7073 ext. 5337

**Prerequisite:** Computer Maintenance I and Computer Networking

**Textbook:** Jean Andrews, *A+ Guide to Managing and Maintaining your PC, Seventh Edition*. Course Technology/Cengage Learning Incorporated, 2010, ISBN-13: 978-1-435-49778-8

**Software:** Students enrolled in this course will receive a fully licensed copy of Windows 7 Server Edition to take home and install on their home computer. The software is distributed under the Microsoft Dreamspark program to encourage students to pursue careers in Networking and Servers utilizing Microsoft products.

**College Credit:** This course is available for 6 college credits through MCC's Running Start program and aligns with Manchester Community College's CIS 102 A+ and CIS 103 A+ Courses.

**Course Objectives:** Students will gain a complete, step-by-step approach for learning the fundamentals of supporting and troubleshooting computer hardware and software. This course maps fully to CompTIA's latest 2009 A+ Exam objectives.

Specific topic coverage includes:

- Introducing Hardware
- Introducing Operating Systems
- Working with People in a Technical World
- Form Factors, Power Supplies, and Working Inside a Computer
- All about Motherboards
- Supporting Processors
- Upgrading Memory
- Supporting Hard Drives
- Installing and Supporting I/O Devices
- Multimedia Devices and Mass Storage
- PC Maintenance and Troubleshooting Strategies
- Installing Windows
- Maintaining Windows13
- Optimizing Windows
- Tools for Solving Windows Problems
- Fixing Windows Problems
- Networking Essentials
- Networking Practices
- Security Essentials
- Security Practices
- Supporting Notebooks
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**Catalog Description:** Students returning for a second year of Computer Electronics will work primarily as entry-level technicians. Tasks will include assembly of new computer systems, installation and configuration of systems and peripherals, support staff with a variety of computer needs, and repair and maintain a two-hundred node Novell network within the school system. A good portion of class time will be dedicated to preparation for the A+ Technician Certification Exam. Upon graduation, students are able to work as entry-level technicians and sales and support personnel in a wide variety of technical fields. Further study is recommended for those wishing to pursue this highly technical field. A majority of graduates do elect to pursue further study at 2 or 4-year colleges. Additional credits are available for those students wishing to pursue internships in the field. *Prerequisite: Grade of C or better in Computer Networking*

# Syllabus For Pc Computer Repair And Maintenance

**M Lipman**



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