



CHATBOT DEVELOPMENT TRENDS THAT HELP ENTERPRISE BUSINESS GROW



Development Trends For Small Business 22 2552

Chatbot Development

Stephan Bisser



Development Trends For Small Business 22 2552 Chatbot Development:

Chatbots for Small Businesses A. Scholtens, 2023-03-29 *Chatbots for Small Businesses* is a comprehensive guide to the latest advancements in artificial intelligence and its impact on the way we interact with technology. In this book, you will discover the various ways businesses are using chatbots to improve customer engagement, streamline operations, and reduce costs. You also find out why and how small business can benefit from their own chatbot. The book covers the latest chatbot development platforms such as Dialogflow and provides step-by-step guidance for designing and building an effective chatbot yourself. The author delves into the best practices for creating engaging conversation flows, optimizing performance, and monitoring chatbot analytics. Furthermore, the book offers insights into the ethical implications of chatbots, including considerations around privacy and security, as well as the potential for chatbots to exacerbate social inequality. *Chatbots for Small Businesses* is an essential resource for entrepreneurs, developers, and business leaders who want to stay on the cutting edge of artificial intelligence and leverage the latest chatbot technologies to transform the way they interact with their customers.

Microsoft Conversational AI Platform for Developers Stephan Bisser, 2021 Build a chatbot using the Microsoft Conversational AI platform. This book will teach you step-by-step how to save time and money by including chatbots in your enterprise strategy. You will learn how to be proficient at every phase of development, from collaboration on a chatbot in an end-to-end scenario to the first mock-up phase and on through to the deployment and evaluation phases. Microsoft built a cloud service ecosystem for running artificial intelligence workloads in public cloud scenarios and a robust AI platform that offers a broad range of services targeting conversational artificial intelligence solutions such as chatbots. Building a chatbot requires not just developer coding skills but special considerations, including input from business stakeholders such as domain matter experts and power users. You will learn by example how to use a great set of tools and services to bridge the gap between business and engineering. You will learn how to successfully morph business requirements into actionable IT and engineering requirements. You will learn about Bot Framework Composer, which allows power users to initiate the building of a chatbot that can then be handed over to the development team to add capabilities through code. Coverage is given to the process of sharing implementation tasks and workloads between power users who are using a low-code or no-code approach and developers who are building out the enhanced features for the chatbot. **What You Will Learn** Understand Microsoft's comprehensive AI ecosystem and its services and solutions. Recognize which solutions and services should be applied in each business scenario. Discover no-code/low-code approaches for building chatbots. Develop chatbots using the conversational AI stack. Align business and development for improved chatbot outcomes and reduced time to market. This book is for developers and power users who want to build chatbots. An understanding of the core principles of writing code in .NET or JavaScript for modern web applications is expected. Stephan Bisser is a technical lead at Solvion and a Microsoft MVP for artificial intelligence. In his current role, he focuses on conversational AI, Microsoft 365, and Azure. He is passionate about

the conversational AI platform and the cognitive services ecosystem Stephan and several other MVPs founded BotBuilderCommunity and SelectedTech community initiatives that focus on bot framework SDKs tools and tech topics related to Microsoft 365 and AI

Automate to Elevate Ana Moldoveanu, 2024-09-05

Unlock the Power of AI and Chatbots for Your Small Business In today's fast-paced digital world small businesses need every advantage to stay competitive AI and Chatbots for Small Business Success A Practical Guide is your essential handbook for harnessing the transformative power of artificial intelligence and chatbots to elevate your business Whether you're a tech-savvy entrepreneur or a business owner just starting to explore AI this book offers clear actionable insights into how AI and chatbots can revolutionize your operations From automating customer service to driving sales and optimizing marketing efforts AI can help you achieve more with less Inside this book you'll discover

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- Future Trends Stay ahead of the curve with insights into the latest developments in AI technology and what they mean for small businesses

With easy-to-follow instructions and expert tips this book demystifies AI and chatbots making them accessible to all small business owners Whether you're looking to improve customer service boost sales or streamline operations this guide will show you how to leverage AI to achieve your goals Take the first step towards transforming your business with AI buy your copy of AI and Chatbots for Small Business Success today

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