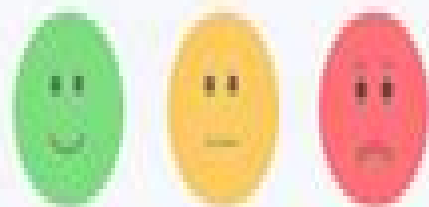


CSAT

Customer Satisfaction Score



Measures how satisfied a customer is with specific area of your business.

VS

NPS

Net Promoter Score



Measures overall customer loyalty towards your brand.

VS

CES

Customer Effort Score



Measures a customer's level of effort while interacting with your brand.

Measure Customer Satisfaction Csat Ces And Nps

Lingsheng Yao



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