

# Operations Management

Kruger ■ Ramphal ■ Maritz

How does operations management fit into the functions of an organisation? What are the latest changes to the ISO standards? How does one implement lean manufacturing? What sets Six Sigma apart from other quality improvement initiatives?

*Operations Management* is a leading introductory text which focuses on the fundamental theory necessary within the production and service industries. The textbook is written in clear, accessible language and includes examples and case studies which focus on production, service and supply chain management within the South African context.

This book is written for undergraduate students who are studying operations management as part of a National Diploma or as part of a business sciences qualification. It is also suitable for a number of undergraduate engineering courses.

The revised third edition of *Operations Management* includes:

- A new chapter on project management within the context of operations management
- An updated chapter on lean manufacturing which focuses on preserving value with less work and waste
- Updates to ISO quality standards
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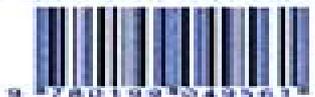
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SOUTH AFRICA

# Operations Management 3rd Edition Kruger

**Mawela, Ailwei Solomon, van Wyk,  
Micheal M., Lebeloane, Lazarus, Mudau,  
Awelani V.**

## **Operations Management 3rd Edition Kruger:**

*Operations Management 3e*, 2014     **Investigating the Roles of School Management Teams in Curriculum Delivery** Mawela, Ailwei Solomon, van Wyk, Micheal M., Lebeloane, Lazarus, Mudau, Awelani V., 2021-06-25 The COVID 19 pandemic has introduced a new paradigm in education that has forced school management teams to re imagine their curricula delivery functions and obligations during and post COVID 19 Now there are concerns about the state to which curriculum delivery in schools is likely to become planned implemented and managed Investigating the Roles of School Management Teams in Curriculum Delivery improves the quality of planning implementation and management of curriculum delivery to advance the quality of teaching and learning in schools Particularly it envisages innovative strategies best practices and addresses problems in the planning implementation and delivery of curricula by school management teams Covering topics such as curriculum delivery theory curriculum delivery in planning implementation and management during and post COVID 19 curriculum delivery in assessment and alternative assessment and reimagining inclusivity in curriculum delivery this edited book is essential for departmental heads deputy principals education district officials department of basic education curriculum designers instructional designers administrators academicians university teachers researchers and post graduate students     **Advances in Knowledge Management** Ettore Bolisani, Meliha Handzic, 2014-11-12 This book celebrates the past present and future of knowledge management It brings a timely review of two decades of the accumulated history of knowledge management By tracking its origin and conceptual development this review contributes to the improved understanding of the field and helps to assess the unresolved questions and open issues For practitioners the book provides a clear evidence of value of knowledge management Lessons learnt from implementations in business government and civil sectors help to appreciate the field and gain useful reference points The book also provides guidance for future research by drawing together authoritative views from people currently facing and engaging with the challenge of knowledge management who signal a bright future for the field     *Enabling Manufacturing Competitiveness and Economic Sustainability* Hoda A. ElMaraghy, 2011-09-29 The changing manufacturing environment requires more responsive and adaptable manufacturing systems The theme of the 4th International Conference on Changeable Agile Reconfigurable and Virtual production CARV2011 is Enabling Manufacturing Competitiveness and Economic Sustainability Leading edge research and best implementation practices and experiences which address these important issues and challenges are presented The proceedings include advances in manufacturing systems design planning evaluation control and evolving paradigms such as mass customization personalization changeability re configurability and flexibility New and important concepts such as the dynamic product families and platforms co evolution of products and systems and methods for enhancing manufacturing systems economic sustainability and prolonging their life to produce more than one product generation are treated Enablers of change in manufacturing systems production volume and capability scalability and

managing the volatility of markets competition among global enterprises and the increasing complexity of products manufacturing systems and management strategies are discussed Industry challenges and future directions for research and development needed to help both practitioners and academicians are presented **Analyzing the Effect of Sustainability on Supply Chain Relationships** Sebastian Brockhaus,2013-06-13 The notion of sustainability continues to increase in importance for businesses Today consumers pay attention to the environmental impacts and social consequences of the products they use Consequently an increase in interest in the topic from an industry perspective has been observed and the topic is considered a megatrend in today s global economy worthy of additional academic inquiry This dissertation looks into the role that sustainability plays for companies in the current business environment and its effect on supply chain relationships This book highlights the effects that introducing sustainability to a supply chain relationship has on the dynamics and structure of these relationships and provides a novel methodological approach to examine the issue For the analysis a theoretical framework of current management theories is assembled and the insights of each theory for sustainability in supply chain management are detailed Through a qualitative and a quantitative research phase the findings of this dissertation show that sustainability and collaborative behavior in supply chain relationships positively affect each other This manuscript provides insights for both research and practice Theoretical and managerial implications are detailed and the findings are mirrored with the derived theoretical framework This book therefore helps to promote the effective implementation of sustainability in supply chain management practice and elaborates the theory around the topic *The African Book Publishing Record* ,2013 *Fresh Perspectives: Business management: UJ Custom Publication* ,2008

**Fresh Perspectives: MGI Custom Publication: Business Management** ,2009 **ECRM2015-Proceedings of the 14th European Conference on Research Methods 2015** Dr Vincent Cassar,Dr Frank Bezzina,2015-06-01 Complete proceedings of the 14th European Conference on Research Methodology for Business and Management Studies Valletta Malta Published by Academic Conferences and Publishing International **European Journal of Tourism Research** ,2017-10-01 The European Journal of Tourism Research is an academic journal in the field of tourism published by Varna University of Management Bulgaria Its aim is to provide a platform for discussion of theoretical and empirical problems in tourism Publications from all fields connected with tourism such as tourism management tourism marketing sociology psychology tourism geography political sciences mathematics tourism statistics tourism anthropology culture information technologies in tourism and others are invited The journal is open to all researchers Young researchers and authors from Central and Eastern Europe are encouraged to submit their contributions Regular Articles in the European Journal of Tourism Research should normally be between 4 000 and 20 000 words Major research articles of between 10 000 and 20 000 are highly welcome Longer or shorter papers will also be considered The journal publishes also Research Notes of 1 500 2 000 words Submitted papers must combine theoretical concepts with practical applications or empirical testing The

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**Recent Advancements in Tourism Business, Technology and Social Sciences** Vicky Katsoni, George Cassar, 2024-05-28 The book features the first volume of the proceedings of the 10th International Conference of the International Association of Cultural and Digital Tourism IACuDiT with the theme Recent Advancements in Tourism Business Technology and Social Sciences which was held from August 29 to 31 2023 in Crete Greece It showcases the latest research on Tourism Business Technology and Social Sciences and presents a critical academic discourse on smart and sustainable practices in the tourism industry stimulating future debates and advancing readers knowledge and understanding of this critical area of tourism business in the post COVID 19 era COVID 19 produced dramatic effects on the global economy business activities and people with tourism being particularly affected The book discusses the resulting digital transformation process in a range of areas including its effect on the social sciences combined with special forms of tourism This accelerated digitalization encourages the emergence of new digital products and services based on the principle of flexibility The book focuses on the knowledge economy and smart destinations as well as new modes of tourism management and development and includes chapters on emerging technologies such as the Internet of Things artificial intelligence big data and robotics in connection with various tourism practices *Forthcoming Books* Rose Army, 2003-12

**Jubilee ed. Cassell's history of England** Cassell Ltd, 1901 **Self-assessment and Continuing Education in Dentistry**, 1973 The century edition of Cassell's history of England. Century ed. Special ed Cassell Ltd, 1901 **The Publisher**, 1968 **Lawyers Desk Reference**, 1993 *Oral Diagnosis and Treatment Planning* Lawrence Cohen, 1973 *Publications* University of Chicago Clinics. Walter G. Zoller Memorial Dental Clinic, 1971 International Books in Print, 1990

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