

**TEST 1**  
**COMMUNICATION MANAGEMENT N4**

**QUESTION 1: BASIC COMMUNICATION PRINCIPLES**

- 1.1 Choose a term from COLUMN B that matches a description in COLUMN A. Write only the letter (A–J) next to the question number (1.1.1–1.1.10) in the ANSWER BOOK.

COLUMN A		COLUMN B	
1.1.1	Hesitation markers like um and ah used during communication	A	mass communication
1.1.2	Body movements like gestures, facial expressions and body posture	B	filler sounds
1.1.3	Distance of over three metres maintained between the sender and audience	C	noise
1.1.4	Umbrella term for communication barriers	D	kinesics
1.1.5	Minister of Health announces the Covid regulations on SABC 2	E	public zone

(5× 1) (5 )

- 1.2 Listening is a skill one can learn and perfect to improve communication.

Distinguish between *attentive listening* and *critical listening*.

( 2+2)

(4)

- 1.3 What are the elements of the communication process, list and explain them

(6)

# Management And Communication N4 Question Paper

**Raffaela Di Napoli**



**Management And Communication N4 Question Paper:**

## Adopting the Tune of Phrase: An Mental Symphony within **Management And Communication N4 Question Paper**

In some sort of used by monitors and the ceaseless chatter of instantaneous connection, the melodic beauty and emotional symphony created by the published word usually disappear into the back ground, eclipsed by the relentless sound and disturbances that permeate our lives. But, situated within the pages of **Management And Communication N4 Question Paper** a wonderful fictional prize filled with organic feelings, lies an immersive symphony waiting to be embraced. Crafted by an elegant composer of language, this captivating masterpiece conducts viewers on an emotional journey, skillfully unraveling the hidden melodies and profound affect resonating within each cautiously constructed phrase. Within the depths of this emotional assessment, we shall examine the book is central harmonies, analyze its enthralling writing type, and submit ourselves to the profound resonance that echoes in the depths of readers souls.

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