



*Embassy of the United States of America
Quito, Ecuador*

September 15, 2013

To whom it may concern:

I am writing this letter of reference in support of Ms. Kathy Vukasovich who has been working as the English language instructor at the U.S. Embassy Quito since April 2013. As Post Language Officer I directly supervise all aspects of the English language program and am therefore very familiar with Kathy's performance.

Kathy is a seasoned native-speaker instructor of English whose many years of experience are apparent at every step. She knowledgeably evaluates each student's strengths and weaknesses and adapts her teaching to ensure maximum benefit for each individual student. As a result, all her English students have advanced to the next level. This has not only increased their ability to provide better customer service to non-Spanish speaking American officers but it will also ensure the drivers' continued employment with us. (Most of her students' continued employment with the embassy depends on them reaching Level 2 English.) To achieve this, Kathy was under immense pressure. But that didn't faze her in the least. An expert in her field, she went to work, keeping me informed of her strategies as well as the students' progress. Ever flexible, she constantly adjusted her classes and methodologies to adapt to the students' ever changing schedules and requirements. (After all, all her students are Embassy employees whose first and foremost responsibility is to get their jobs done, making language classes a distant second priority.) For this, she has received ample praise from her students who think that she not only teaches them but personally cares about their success.

I, therefore, highly recommend Ms. Kathy Vukasovich and would be happy to provide further testimony to her impressive teaching and great interpersonal skills.

Sincerely,

A handwritten signature in cursive script that reads "Barbara Mozdierz".

Dr. Barbara M. Mozdierz
Assistant General Services Officer
U.S. Embassy Quito
MozdierzBM@state.gov

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Michael Hoelscher



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