

Project Management Case Study
The Custom Woodworking Company — Woody 2000 Project
R. Max Wideman
AEW Services, Vancouver, BC, Canada, 2002

Introduction

I first developed this case study in 1993 for a local construction project management course. The incidents described are typical of the types of things that happen in real-life projects and I have seen most of them. Hopefully, they do not all happen on the same project, but the reality is that if project sponsors do not start out with an understanding of project management and its processes, the probability of such things happening are surprisingly high.

I have set out the story of the project according to its natural evolution. The commercial environment described was very typical of that existing here at that time. The problems are not difficult to spot, but can you see why they happened?

The case study is followed by a set of questions organized by project management knowledge area. You may use the case study and questions as you wish, subject to the copyright limitations.

Background

The Custom Woodworking Company is a small-to-medium sized custom furniture and cabinet making company, with head-office and a spacious plant site at Industrial Estates, Someplace, BC. Its Chairman and Chief Executive Officer is Ron Carpenter now in his late-sixties. His wife Mrs. Emelia Carpenter, being an aggressive business woman and somewhat younger than her husband, now effectively runs the company.

Ron Carpenter is affectionately known to all as "Woody" and so the company is generally known as "Woody's". Woody, after an apprenticeship as a cabinet maker, started his small furniture manufacturing business back in 1954 and he and his wife moved to their present location in 1959. The company quickly gained a reputation for attractively designed and well constructed furniture, using imported hardwoods and indigenous softwoods for its products. Woody's now produces custom furniture to order, several lines of furniture for wholesaler/retailers, and a number of variations of standard kitchen and bathroom cabinets, including units made to order.

Over the years the Carpenters continued to prosper and built up a loyal staff and work force. More recently their son, John Carpenter, has joined the company's management after having obtained a commerce degree at the local university. At John Carpenter's insistence, lured by longer production runs

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Albert A Gayle



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Teaching Geographic Information Science and Technology in Higher Education

David Unwin,Nicholas Tate,Kenneth Foote,David DiBiase,2011-12-30 Geographic Information Science and Technology GISc T has been at the forefront of education innovation in geography and allied sciences for two decades Teaching Geographic Information Science and Technology in Higher Education is an invaluable reference for educators and researchers working in GISc T providing coverage of the latest innovations in the field and discussion of what the future holds for GI Science education in the years to come This book clearly documents teaching innovations and takes stock of lessons learned from experience in the discipline The content will be of interest both to educators and researchers working in GISc T and to educators in other related fields More importantly this book also anticipates some of the opportunities and challenges in GI Science and Technology education that may arise in the next decade As such it will be of interest to chairs deans administrators faculty in other subfields and educators in general Innovative book taking a look at recent innovations and teaching developments in the course provision of GI Science and Technology in higher education Edited by leaders in the field of GISc T who have been at the forefront of education innovation in GI Science and allied science subjects Provides coverage of GISc Technology in a range of institutional settings from an international perspective at all levels of higher education An invaluable text for all educators within the field of GISc T and allied subjects with advice from experts in the field on best practice Includes coverage and practical advice on curriculum design teaching with GIS technology distance and eLearning with global examples from leading academics in the field

Selected Topics in Probabilistic Safety

Assessment Dan Serbanescu,Anatoli Paul Ulmeanu,2020-02-19 Probabilistic Safety Assessment PSA is a structured comprehensive and logical analysis method aimed at identifying and assessing risks in complex technological systems such as the nuclear power plants It is also known as probabilistic risk assessment PRA This book presents the theoretical basis to understand the numerous and complex aspects that are covered by PSA and it will help the reader to better understand and to effectively manage risks The book provides PSA methods and techniques and it includes recommended procedures that

are based on the experience of the authors and applicable to different levels and types of PSA that are used for nuclear power plants applications It can be used as extra reading for PSA courses for practitioners and it provides quantitative risk methodology documentation for PSA Past, Present, and Future Impacts of Climate on Infrastructure Abhishek Gaur, Ronita Bardhan, 2021-05-21 **Systems Development** Raymond McLeod, 2002 One semester Jr Sr Grad course in systems analysis and design or capstone course in MIS departments where students work on a project or extensive case McLeod and Jordan's text is ideal for courses where student teams develop and implement software systems in real organizations or where students develop software to solve problems in written cases The text is organized into nine chapters and eight supporting technical modules the chapters provide a unique thorough coverage of the entire system development life cycle SDLC and a strong foundation in systems concepts and systems methodologies while the technical modules provide the tools students need to implement and apply the concepts The goal of the text is to provide a strong foundation of the concepts with emphasis on the later phases of actual implementation and design providing the methodologies and tools necessary to complete a systems project in a real organization including installation of operational software It has been successfully class tested by over 400 students Case Studies in Project, Program, and Organizational Project Management Dragan Z. Milosevic, Peerasit Patanakul, Sabin Srivannaboon, 2011-08-17 The ever expanding market need for information on how to apply project management principles and the PMBOK contents to day to day business situations has been met by our case studies book by Harold Kerzner That book was a spin off from and ancillary to his best selling text but has gained a life of its own beyond adopters of that textbook All indications are that the market is hungry for more cases while our own need to expand the content we control both in print and online would benefit from such an expansion of project management case content The authors propose to produce a book of cases that compliment Kerzner's book A book that offers cases beyond the general project management areas and into PMI's growth areas of program management and organizational project management The book will be structured to follow the PMBOK in coverage so that it can not only be used to supplement project management courses but also for self study and training courses for the PMP Exam PMI PMBOK PMP and Project Management Professional are registered marks of the Project Management Institute Inc *Research in Education*, 1973 *Web-based Training* Badrul Huda Khan, 2001 Discussing Web based training from design development delivery management implementation and evaluation perspectives this book includes 63 chapters by experts from around the world They offer instruction on the uses of the Web for corporate government and academic training purposes Particular chapters address topics like the advantages and limitations of Web based training the technological resources available the theory behind Web based learning the use of simulations online testing copyright and cost c Book News Inc **Resources in Education**, 1973 *Function Point Analysis* David Garmus, David E. Herron, 2001 *Function Point Analysis Measurement Practices for Successful Software Projects* is a comprehensive presentation of the principles of function point analysis FPA

and a guide to its effective use in managing the development and deployment of software. Written for both information technology IT practitioners and managers, it describes how to use this proven but underutilized software sizing metric to achieve successful software projects. Completely up to date, the book introduces the latest rules and guidelines released in the International Function Point Users Group (IFPUG) Counting Practices Manual 4.1. Function Point Analysis presents fundamental counting techniques for basic to advanced technologies. It explains the calculations for determining function point size, an indication of a software application's overall functionality and complexity. Moving beyond mechanics, the book features the most common uses of FPA and reveals experience-based techniques for applying the methodology with success. The book covers such important topics as: An overview of FPA for the IT executive; A description of software measurement relating size to other software metrics; Sizing data and transactional functions; The application of general system characteristics; Counting object-oriented, Web-based, client-server, and GUI applications; Becoming a Certified Function Point Specialist (CFPS) using a practice exam; The use of FPA for accurate project estimating, development and maintenance, outsourcing, and performance baselining; FPA automation tools, including function point repository tools and function point-based project estimation tools; The role of FPA in standardizing industry benchmarking data. Numerous detailed examples and case studies demonstrate the FPA methodology in action. As a reference, tutorial, and practical guide, *Function Point Analysis: Measurement Practices for Successful Software Projects* raises the level of awareness and understanding of FPA and its role in bringing proven quality standards to the software development industry.

0201699443B04062001 Man, Technological Advancement and Sustainable Environment, 2011 **Journal of Object-oriented Programming**, 1998 *Essentials* Dawn Parrish Wood, 2001-10 For courses in Office Applications. The Essentials Series for Microsoft Office XP has been rewritten and redesigned to meet the needs of today's classroom. These hands-on tutorials with a project orientation are designed to give students a thorough knowledge of software applications. Extensive end-of-project exercises emphasize hands-on skill development. **Evaluation and Optimization of Metallurgical Performance** Deepak Malhotra, Richard R. Klimpel, Andrew L. Mular, 1991 **Geomatica**, 2009 *Rural Development Abstracts*, 1990 The Wiley Guide to Managing Projects Peter W. G. Morris, 2004-09-27 This comprehensive resource presents the fundamentals of project management and ties them to strategic business systems and procedures. This insightful guide demonstrates how project management fits into an organization and offers helpful advice on applying this knowledge on the job. **Masters Abstracts International**, 1989 **Introductory Statistics for Management and Economics** James L. Kenkel, 1996 *Introductory Statistics for Management and Economics* is designed specifically for business economics and management majors who are enrolled in a two-term statistics course. The new Fourth Edition of this popular text continues to emphasize statistical inference and model building in a real-world context. It contains over 1,500 varying types of problems based on real-world applications as well as in-depth coverage of regression analysis and a

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