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Key Features of the Book

- A wide range of stimulating exercises and hands-on tasks
- Tip boxes addressing key language points, useful phrases, and strategies
- Motivating role-plays for pairwork speaking tasks
- STARTER section at the beginning of each unit with warm-up and awareness-raising activities
- OUTPUT section at the end of each unit with activities to encourage discussion and reflection
- Appendix with answer key, transcript, and a comprehensive list of telephoning phrases

Key Features of the MultiROM

- Realistic listening extracts
- Interactive exercises to practise useful phrases, vocabulary, and communication
- A–Z word list and other helpful reference documents

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David Shephard Garland



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