

# 10 Business Process Reengineering Case Studies You Should Know



# Business Process Reengineering Case Study

**David K. Carr, Henry J. Johansson**



## **Business Process Reengineering Case Study:**

**Cases on Information Technology and Business Process Reengineering** Khosrow-Pour, Mehdi, 2006-04-30 This book presents a wide range of issues and challenges related to business process reengineering technologies and systems through the use of case studies Provided by publisher *BUSINESS PROCESS REENGINEERING* RADHAKRISHNAN, R., BALASUBRAMANIAN, S., 2008-06-16 This textbook explores the fundamental principles of Business Process Reengineering BPR The express aim of the book is to address the needs of MBA students opting for courses in Information Technology Management or Operations Management MCA students who opt for Business Processes as an elective and students of BE B Tech Mechanical Engineering and Production Engineering for courses in Process Engineering Automation Management System Design The book provides them with the concepts methodologies models and tools needed to understand and implement BPR In a nutshell the book offers a step by step presentation of the practical framework and management techniques needed to achieve engineering solutions for implementation of BPR in an organization The initial chapters introduce the reader to the need for BPR and its utility in relation to IT and manufacturing The middle chapters cover the methodology success factors barriers and the technologies that are relevant for BPR implementation The latter chapters present solutions like lean and virtual manufacturing enterprise resource planning and functional information systems An exclusive chapter is devoted to concepts and tasks of software reengineering Aided by extensive illustrations end of chapter review questions as well as a chapter consisting entirely of case studies this book will help students develop a rich multifaceted perspective to enable them to handle complex management and engineering problems The book will be useful to students in practically all branches of engineering not just mechanical production industrial engineering **Business Process Transformation** Varun Grover, M. Lynne Markus, 2008 Annotation Featuring contributions from prominent thinkers and researchers this volume in the Advances in Management Information Systems series provides a rich set of conceptual empirical and introspective studies that epitomize fundamental knowledge in the area of Business Process Transformation Processes are interpreted broadly to include operational and managerial processes within and between organizations as well as those involved in knowledge generation Transformation includes radical and incremental change its conduct management and outcome The editors and contributing authors pay close attention to the role of IS organizations and information technologies in facilitating business process transformation Each chapter places major emphasis on clearly articulating the knowledge generated both theoretical and applied The book incorporates case studies and tables throughout and provides fundamental grounding for any stakeholder of business process transformation *Cases on Information Technology and Business Process Reengineering* Mehdi Khosrowpour, 2006-01-01 This book presents a wide range of issues and challenges related to business process reengineering technologies and systems through the use of case studies Provided by publisher Global Mobile Commerce: Strategies, Implementation and Case Studies Huang, Wayne, Wang, Yingluo, Day,

John,2007-09-30 Explores global m commerce strategies and technological standards and provides cases of the subject from a global perspective **Business Process Reengineering (BPR)** Tin Chun Ngai,1997 *The Role of Leadership in Business Process Reengineering* Norma Gail Sutcliffe,1997 **ENTERprise Information Systems** Maria Manuela Cruz-Cunha,Joao Varajao,Philip Powell,Ricardo Martinho,2011-09-30 This three volume set CCIS 219 CCIS 220 and CCIS 221 constitutes the refereed proceedings of the International Conference on ENTERprise Information Systems CENTERIS 2011 held in Vilamoura Portugal in September 2011 The approx 120 revised full papers presented in the three volumes were carefully reviewed and selected from 180 submissions The papers are organized in topical sections on knowledge society EIS adoption and design EIS implementation and impact EIS applications social aspects and IS in education IT IS management telemedicine and imaging technologies healthcare information management medical records and business processes decision support systems and business intelligence in health and social care contexts architectures and emerging technologies in healthcare organizations as well as m health **A Case Study: Business Process Reengineering at Raymond W. Bliss Army Community Hospital** ,1997 This Graduate Management Project was performed to study the application of Business Process Reengineering BPR and BPR concepts to the restructuring of Raymond W Bliss Army Community Hospital The hospital is restructuring from an inpatient hospital to an ambulatory care center or super clinic The reengineering project developed a series of deliverable results during the case study The reengineering has developed a Combined Ambulatory Nursing Unit CANU prototype which is expected to provide nursing care for urgent care ambulatory procedure pre and post operative care and medical observation A reengineering cost impact model was developed to help the facility assess the impact of changes on the cost of delivering health care This model uses standard expense data pulled from the facility s expense accounting system Using the model the projected savings from the project range from between 860 000 to 2 640 000 The case study has shown that Business Process Reengineering concepts were useful in the restructuring of Raymond W Bliss Army Community Hospital They provided a good framework for the restructuring and have generated a series of useful deliverable products that are expected to guide the implementation of the conversion of the facility from a hospital to an ambulatory care center *Organizational Transformation Through Business Process Reengineering* Vikram Sethi,William Richard King,1998 For advanced courses in Management Information Systems Organizational Transformation Through Business Process Reengineering deals with both successes and failures of business process reengineering maintaining that no one management approach is a cure all for organizational change This book contains 36 readings and 8 cases and builds on the evidence gained in actual firms with various business processes using many different business process reengineering approaches The information and knowledge currently available is much richer more comprehensive and detailed than has been previously available **Business Process Reengineering** Ahmed Abdelfattah Shabana,1995 **Crist Power Plant Case Study** Chetan S. Sankar,P. K. Raju,2000 **Business Process Re-engineering** B. C. Glasson,1994 The focus of this

publication is BPR Business Process Re engineering and the challenges and opportunities it brings to the field of information systems The key to successful BPR from an information systems perspective is perceived to lie in integration Papers included in the book accordingly consider the following three areas both individually and in combination Business Process Re engineering Information Systems Opportunities or Challenges Information Systems Integration Business Process Re engineering is the restructuring of organizational processes through the innovative use of information systems and technology IS T The aim is to refit or revamp an organization to survive today s economic downturn and to emerge refreshed and re vitalized to meet its social obligations and accept its economic challenges into the next century Information systems opportunities and challenges facing business process re engineers revolve around integration It is believed that unidimensional specialized segmented and piecemeal approaches have been adopted in IS T which do not work If IS T is to achieve its full potential for social and economic good there is little need for holistic multi dimensional comprehensive approaches IS T researchers and practitioners should look to integrate their efforts with those of others in at least three ways Integrating theory and practice will encourage relevant research and more rapid technology transfer Integrating technical and social aspects will help alleviate those implementation issues that have bedevilled IS T for decades Integrating applications and subject matter will result in synergistic multi disciplinary approaches and solutions combining the interests of the many specialists involved in the field The broad ranging examination of these factors offered by the book highlights the overall need for information systems and technology integration if active responses to the opportunities and challenges presented by Business Process Re engineering are to be achieved

*I/S Analyzer Case Studies*, 1996     **Best Practices in Reengineering** David K. Carr, Henry J. Johansson, 1995 Shows CEOs managers and business process reengineering BPR team members how to benefit from BPR implementation relying on an in depth international study of 47 companies such as Aetna Chevron and AlliedSignal that have reduced costs compressed cycle time and improved customer service through BPR techniques Outlines the fundamental differences between BPR and TQM and demonstrates how to link business strategy with BPR objectives Annotation copyright by Book News Inc Portland OR     **Journal of Management Information Systems**, 2000     **Building the Knowledge Economy** Paul Cunningham, 2003     *Encyclopedia of Management*, 2009 Covers numerous topics in management theories and applications such as aggregate planning benchmarking logistics diversification strategy non traditional work arrangements performance measurement productivity measures supply chain management and much more

[Proceedings of the 37th Annual Hawaii International Conference on System Sciences](#) Ralph H. Sprague, 2004 HICSS 2004 consists of over 500 papers in nine major tracks HICSS provides a unique forum for the interchange of ideas advances and applications among academicians and practitioners in the information computing and system sciences The conference continues to be one of the best working conferences in computer related sciences with a high level of interaction among the leading scientists engineers and professionals The CD ROM containing all of the complete papers presented at

HICSS 2004 is included in the book of abstracts **Personnel Management Abstracts** ,1999

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