



Chatbot Development Examples For Small Business 54

2901 Chatbot

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Chatbot Development Examples For Small Business 54 2901 Chatbot:

Getting Started with Chatbots Mittal Akhil, 2019-09-20 A complete guide to build a better Chatbots Key features Concept of artificial intelligence AI and machine learning How AI is involved in creating chatbots What are chatbots Chatbot development Live chatting Create chatbot with technologies such as Amazon Lex Google Dialogflow AWS Lambda Microsoft Bot Framework and Azure Deploy and talk to your bot Description This book makes you familiar with the concept of the chatbot It explains what chatbot is how does a chatbot work and what exactly is the need for a chatbot in today s era It focuses on creating a bot using Amazon s Lex service and getting the bot deployed on Facebook messenger for live chatting This book will train you on how to create a chatbot using Google s Dialogflow and test the bot in Dialogflow console It also demonstrates how to create a custom chatbot using Microsoft s bot framework and enable the webhooks in Dialogflow and return the response from the custom bot to Dialogflow intents as a fulfilment response What will you learn Learn the concept of chatbot Learn how chatbots and AI work hand in hand Learn the concept of machine learning in chatbots Get familiar with chatbot services such as Amazon s Lex and Google s Dialogflow Learn how to write an AWS Lambda function Learn what webhooks are Learn about Microsoft s Bot Framework Write your own custom chatbot Deploy the chatbot on Facebook Messenger Google Assistant and Slack Live chatting with your own chatbot Who this book is for The developers architects and software technology enthusiasts who are keen to learn the cutting edge technologies and want to get a hands on experience on AI by creating their own custom chatbots Organizations small companies service based product based setups which want to learn how to create a basic chatbot on their website and on social media to get more leads and reach to the end user for their business Students if they are seeking something where they can create and integrate the real time chatbots in their projects Table of contentsSection 1 The Concept1 What are Chatbots 2 How Chatbot Works3 What is the Need for a Chatbot 4 Conversational Flow Section 2 Creating a Chatbot Using Amazon Lex1 Amazon Lex and AWS Account2 Create Bot Using Amazon Lex3 AWS Lambda Function4 Slots5 Error Handling6 Deploy the Bot on Facebook Messenger7 Live Chatbot on FacebookSection 3 Creating a Chatbot Using Dialogflow API and Microsoft s Bot FrameworkTechnical Requirements1 Dialogflow Account2 Creating a Bot in Dialogflow3 Dialogflow Console4 Integrating the Bot with Slack5 Chatbot Using Microsoft Bot Framework6 Publishing the Bot from Visual Studio to Azure7 Register the Bot8 Dialogflow v2 SDK9 Webhooks in Dialogflow10 Testing the Bot11 Deploy the Chatbot in Facebook Messenger12 Live Chatbot on Facebook13 Deploy the Chatbot in Slack14 Future of ChatbotsAbout the authorAkhil Mittal is two times Microsoft MVP Most Valuable Professional firstly awarded in 2016 continued in 2017 in Visual Studio and Technologies category C Corner MVP since 2013 Code Project MVP since 2014 a blogger author and likes to write read technical articles blogs and books He works as a Sr Consultant with Magic Edtech <https://www.magicedtech.com> which is recognized as a global leader in delivering end to end learning solutions He has an experience of around 12 years in developing designing architecting enterprises level

applications primarily in Microsoft Technologies He has a diverse experience in working on cutting edge technologies that include Microsoft Stack AI Machine Learning and Cloud computing Akhil is an MCP Microsoft Certified Professional in Web Applications and Dot Net Framework His linkedin linkedin com in akhilmittal

Chatbots for Small Businesses A. Scholtens,2023-03-29 Chatbots for Small Businesses is a comprehensive guide to the latest advancements in artificial intelligence and its impact on the way we interact with technology In this book you will discover the various ways businesses are using chatbots to improve customer engagement streamline operations and reduce costs You also find out why and how small business can benefit from their own chatbot The book covers the latest chatbot development platforms such as Dialogflow and provides step by step guidance for designing and building an effective chatbot yourself The author delves into the best practices for creating engaging conversation flows optimizing performance and monitoring chatbot analytics Furthermore the book offers insights into the ethical implications of chatbots including considerations around privacy and security as well as the potential for chatbots to exacerbate social inequality Chatbots for Small Businesses is an essential resource for entrepreneurs developers and business leaders who want to stay on the cutting edge of artificial intelligence and leverage the latest chatbot technologies to transform the way they interact with their customers

Building an Enterprise Chatbot Abhishek Singh,Karthik Ramasubramanian,Shrey Shivam,2019-09-13 Explore the adoption of chatbots in business by focusing on the design deployment and continuous improvement of chatbots in a business with a single use case from the banking and insurance sector This book starts by identifying the business processes in the banking and insurance industry This involves data collection from sources such as conversations from customer service centers online chats emails and other NLP sources You ll then design the solution architecture of the chatbot Once the architecture is framed the author goes on to explain natural language understanding NLU natural language processing NLP and natural language generation NLG with examples In the next sections you ll design and implement the backend framework of a typical chatbot from scratch You will also explore some popular open source chatbot frameworks such as Dialogflow and LUIS The authors then explain how you can integrate various third party services and enterprise databases with the custom chatbot framework In the final section you ll discuss how to deploy the custom chatbot framework on the AWS cloud By the end of Building an Enterprise Chatbot you will be able to design and develop an enterprise ready conversational chatbot using an open source development platform to serve the end user

What You Will Learn Identify business processes where chatbots could be used Focus on building a chatbot for one industry and one use case rather than building a ubiquitous and generic chatbot Design the solution architecture for a chatbot Integrate chatbots with internal data sources using APIs Discover the differences between natural language understanding NLU natural language processing NLP and natural language generation NLG Work with deployment and continuous improvement through representational learning Who This Book Is For Data scientists and enterprise architects who are currently looking to deploy chatbot solutions to their business

Microsoft

Conversational AI Platform for Developers Stephan Bisser, 2021 Build a chatbot using the Microsoft Conversational AI platform This book will teach you step by step how to save time and money by including chatbots in your enterprise strategy You will learn how to be proficient at every phase of development from collaboration on a chatbot in an end to end scenario to the first mock up phase and on through to the deployment and evaluation phases Microsoft built a cloud service ecosystem for running artificial intelligence workloads in public cloud scenarios and a robust AI platform that offers a broad range of services targeting conversational artificial intelligence solutions such as chatbots Building a chatbot requires not just developer coding skills but special considerations including input from business stakeholders such as domain matter experts and power users You will learn by example how to use a great set of tools and services to bridge the gap between business and engineering You will learn how to successfully morph business requirements into actionable IT and engineering requirements You will learn about Bot Framework Composer which allows power users to initiate the building of a chatbot that can then be handed over to the development team to add capabilities through code Coverage is given to the process of sharing implementation tasks and workloads between power users who are using a low code or no code approach and developers who are building out the enhanced features for the chatbot What You Will Learn Understand Microsoft s comprehensive AI ecosystem and its services and solutions Recognize which solutions and services should be applied in each business scenario Discover no code low code approaches for building chatbots Develop chatbots using the conversational AI stack Align business and development for improved chatbot outcomes and reduced time to market This book is for developers and power users who want to build chatbots An understanding of the core principles of writing code NET or JavaScript for modern web applications is expected Stephan Bisser is a technical lead at Solvion and a Microsoft MVP for artificial intelligence In his current role he focuses on conversational AI Microsoft 365 and Azure He is passionate about the conversational AI platform and the cognitive services ecosystem Stephan and several other MVPs founded BotBuilderCommunity and SelectedTech community initiatives that focus on bot framework SDKs tools and tech topics related to Microsoft 365 and AI

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