

Introduction to

# Healthcare Quality Management

FOURTH  
EDITION

PATRICE L. SPATH and KENNETH A. DeVANE

# Introduction To Healthcare Quality Management Second Edition

**Russell C. Swansburg, Richard J.  
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**Medical Quality Management** Angelo P. Giardino, Lee Ann Riesenbergh, Prathibha Varkey, 2020-08-31 This comprehensive medical textbook is a compendium of the latest information on healthcare quality. The text provides knowledge about the theory and practical applications for each of the core areas that comprise the field of medical quality management as well as insight and essential briefings on the impact of new healthcare technologies and innovations on medical quality and improvement. The third edition provides significant new content related to medical quality management and quality improvement: a user-friendly format, case studies, and updated learning objectives. This textbook also serves as source material for the American Board of Medical Quality in the development of its core curriculum and certification examinations. Each chapter is designed for a review of the essential background, precepts, and exemplary practices within the topical area: Basics of Quality Improvement, Data Analytics for the Improvement of Healthcare Quality, Utilization Management, Case Management and Care Coordination, Economics and Finance in Medical Quality Management, External Quality Improvement, Accreditation, Certification, and Education, The Interface Between Quality Improvement and Law, Ethics and Quality Improvement. With the new edition of *Medical Quality Management: Theory and Practice*, the American College of Medical Quality presents the experience and expertise of its contributors to provide the background necessary for healthcare professionals to assume the responsibilities of medical quality management in healthcare institutions. This book provides physicians in all medical specialties with a core body of knowledge related to medical quality management and serves as a necessary guide for healthcare administrators and executives, academics, directors, medical and nursing students, and residents and physicians and other health practitioners.

*Quality Management in Health Care: Principles and Methods* Donald Lighter, Douglas C. Fair, 2004-02-24 *Quality Management in Health Care: Principles and Methods* Second Edition explores quality management processes in health care using specific analytical methods in addition to emphasizing general theory and practical applications. Topics that are examined include statistical process control and group management, disease management, clinical practice guidelines, and implementation strategies. The writing is clear and understandable, and the text makes effective use of examples, illustrations, and case studies to elucidate key concepts. Additionally, each chapter ends with exercises designed to

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**Measuring Quality Improvement in Healthcare** Raymond G. Carey, Robert C. Lloyd, 1995-01-01 This ground breaking book addresses the critical growing need among health care administrators and practitioners to measure the effectiveness of quality improvement efforts Written by respected healthcare quality professionals *Measuring Quality Improvement in Healthcare* covers practical applications of the tools and techniques of statistical process control SPC including control charts in healthcare settings The authors straightforward discussions of data collection variation and process improvement set the context for the use and interpretation of control charts Their approach incorporates the voice of the customer as a key element driving the improvement processes and outcomes The core of the book is a set of 12 case studies that show how to apply statistical thinking to health care process and when and how to use different types of control charts The practical down to earth orientation of the book makes it accessible to a wide readership

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