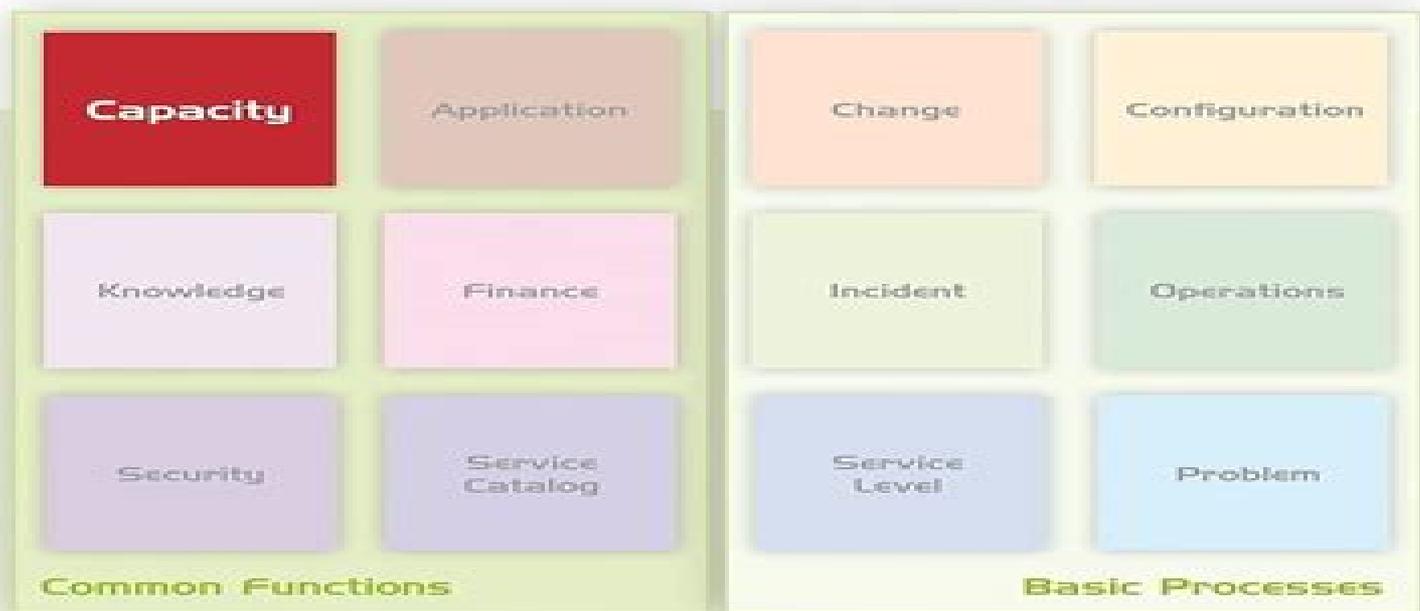


Capacity Management

A Practitioner Guide



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Guillaume Favre



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using multiple software applications to explain the concepts of capacity management These are two closely related processes however they are often discussed separately This book combines their explanation as well as their relationship to one another

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Analysis and Tuning Janet M. Fraser,Phillip C. Howard,1989 *Capacity Management* Jenny Dugmore,2005 This book covers the requirements for the capacity management process in clause 6 5 of ISO IEC 20000 It describes the capacity management process and its role as a link between business plans workloads capacity and performance It also covers the planning required to ensure a service provider is able to deliver a service that allows the customer s business to operate effectively The book describes capacity management for all types of resources within the scope of service management

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Continual service improvement ,2007-05-30 This publication focuses on continual service improvement CSI from both an IT service and IT service management perspective It introduces the concept of CSI at a high level and defines its value before describing common methods and techniques The guidance is written for managers and practitioners at all levels *Total Capacity Management* The Ima Foundation Far,C. J. McNair,Richard Vangermeersch,2020-07-26 Ten years in discussion and development Total Capacity Management provides the most complete overview of the history and techniques of capacity cost management a timely yet timeless issue applicable to both capital intensive and labor intensive organizations Through explanations of various capacity cost management models executives and managers can create the most appropriate model for their organization s distinct needs Total Capacity Management shows the way for companies and managers to gain and maintain an exceptional competitive edge

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