

Top Chatbot Builder Platforms for Business Use

1

Dialogflow (Google)

Smart intent handling, voice/text, great for scalable service bots

2

Rasa

Open-source, full control, ideal for custom enterprise bots

3

Microsoft Bot + Azure AI

Perfect for Teams & enterprise apps in Microsoft ecosystems

4

Botpress

Dev-friendly + visual builder, flexible, open-source

5

Manychat

Built for marketing on Messenger, IG, WhatsApp – no code needed

6

Tidio

All-in-one live chat + AI automation for SMBs

Examples For Small Business 16 2342 Chatbot Development Explained

AW Chickering



Examples For Small Business 16 2342 Chatbot Development Explained:

Chatbots for Small Businesses A. Scholtens, 2023-03-29 Chatbots for Small Businesses is a comprehensive guide to the latest advancements in artificial intelligence and its impact on the way we interact with technology In this book you will discover the various ways businesses are using chatbots to improve customer engagement streamline operations and reduce costs You also find out why and how small business can benefit from their own chatbot The book covers the latest chatbot development platforms such as Dialogflow and provides step by step guidance for designing and building an effective chatbot yourself The author delves into the best practices for creating engaging conversation flows optimizing performance and monitoring chatbot analytics Furthermore the book offers insights into the ethical implications of chatbots including considerations around privacy and security as well as the potential for chatbots to exacerbate social inequality Chatbots for Small Businesses is an essential resource for entrepreneurs developers and business leaders who want to stay on the cutting edge of artificial intelligence and leverage the latest chatbot technologies to transform the way they interact with their customers

Getting Started with Chatbots Akhil Mittal, 2019-09-20 A complete guide to build a better Chatbots
DESCRIPTION This book makes you familiar with the concept of the chatbot It explains what chatbot is how does a chatbot work and what exactly is the need for a chatbot in today s era It focuses on creating a bot using Amazon s Lex service and getting the bot deployed on Facebook messenger for live chatting This book will train you on how to create a chatbot using Google s Dialogflow and test the bot in Dialogflow console It also demonstrates how to create a custom chatbot using Microsoft s bot framework and enable the webhooks in Dialogflow and return the response from the custom bot to Dialogflow intents as a fulfillment response
KEY FEATURES Concept of artificial intelligence AI and machine learning How AI is involved in creating chatbots What are chatbots Chatbot development Live chatting Create chatbot with technologies such as Amazon Lex Google Dialogflow AWS Lambda Microsoft Bot Framework and Azure Deploy and talk to your bot
WHAT WILL YOU LEARN Learn the concept of chatbot Learn how chatbots and AI work hand in hand Learn the concept of machine learning in chatbots Get familiar with chatbot services such as Amazon s Lex and Google s Dialogflow Learn how to write an AWS Lambda function Learn what webhooks are Learn about Microsoft s Bot Framework Write your own custom chatbot Deploy the chatbot on Facebook Messenger Google Assistant and Slack Live chatting with your own chatbot
WHO THIS BOOK IS FOR The developers architects and software technology enthusiasts who are keen to learn the cutting edge technologies and want to get a hands on experience on AI by creating their own custom chatbots Organizations small companies service based product based setups which want to learn how to create a basic chatbot on their website and on social media to get more leads and reach to the end user for their business Students if they are seeking something where they can create and integrate the real time chatbots in their projects
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Amazon Lex and AWS Account 2 Create Bot Using Amazon Lex 3 AWS Lambda Function 4 Slots 5 Error Handling 6 Deploy the Bot on Facebook Messenger 7 Live Chatbot on Facebook Section 3 Creating a Chatbot Using Dialogflow API and Microsoft s Bot Framework Technical Requirements 1 Dialogflow Account 2 Creating a Bot in Dialogflow 3 Dialogflow Console 4 Integrating the Bot with Slack 5 Chatbot Using Microsoft Bot Framework 6 Publishing the Bot from Visual Studio to Azure 7 Register the Bot 8 Dialogflow v2 SDK 9 Webhooks in Dialogflow 10 Testing the Bot 11 Deploy the Chatbot in Facebook Messenger 12 Live Chatbot on Facebook 13 Deploy the Chatbot in Slack

Building an Enterprise Chatbot
Abhishek Singh, Karthik Ramasubramanian, Shrey Shivam, 2019-09-13

Explore the adoption of chatbots in business by focusing on the design deployment and continuous improvement of chatbots in a business with a single use case from the banking and insurance sector This book starts by identifying the business processes in the banking and insurance industry This involves data collection from sources such as conversations from customer service centers online chats emails and other NLP sources You ll then design the solution architecture of the chatbot Once the architecture is framed the author goes on to explain natural language understanding NLU natural language processing NLP and natural language generation NLG with examples In the next sections you ll design and implement the backend framework of a typical chatbot from scratch You will also explore some popular open source chatbot frameworks such as Dialogflow and LUIS The authors then explain how you can integrate various third party services and enterprise databases with the custom chatbot framework In the final section you ll discuss how to deploy the custom chatbot framework on the AWS cloud By the end of Building an Enterprise Chatbot you will be able to design and develop an enterprise ready conversational chatbot using an open source development platform to serve the end user

What You Will Learn Identify business processes where chatbots could be used Focus on building a chatbot for one industry and one use case rather than building a ubiquitous and generic chatbot Design the solution architecture for a chatbot Integrate chatbots with internal data sources using APIs Discover the differences between natural language understanding NLU natural language processing NLP and natural language generation NLG Work with deployment and continuous improvement through representational learning Who This Book Is For Data scientists and enterprise architects who are currently looking to deploy chatbot solutions to their business

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