

Reference and Information Services

AN INTRODUCTION



fourth edition

KAY ANN CASSELL AND UMA HIREMATH

Reference Information Services An Introduction 4th Edition

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Houston**



Reference Information Services An Introduction 4th Edition:

Reference and Information Services Melissa A. Wong, Laura Saunders, 2020-05-04 This revised and updated sixth edition of Reference and Information Services continues the book's rich tradition covering all phases of reference and information services with less emphasis on print and more emphasis on strategies and scenarios Reference and Information Services is the go-to textbook for MSLIS and i School courses on reference services and related topics It is also a helpful handbook for practitioners Authors include LIS faculty and professionals who have relevant degrees in their areas and who have published extensively on their topics The first half of the book provides an overview of reference services and techniques for service provision including the reference interview ethics instruction reader's advisory and services to diverse populations including children This part of the book establishes a foundation of knowledge on reference service and frames each topic with ethical and social justice perspectives The second part of the book offers an overview of the information life cycle and dissemination of information followed by an in-depth examination of information sources by type including dictionaries encyclopedias indexes and abstracts as well as by broad subject areas including government statistics and data health and legal information This second section introduces the tools and resources that reference professionals use to provide the services described in the first half of the text

Reference and Information Services Kay Ann Cassell, Uma Hiremath, 2013 Search skills of today bear little resemblance to searches through print publications Reference service has become much more complex than in the past and is in a constant state of flux Learning the skill sets of a worthy reference librarian can be challenging unending rewarding and yes fun

Fundamentals of Reference Carolyn Mulac, 2012-07-02 The all-in-one Reference reference you've been waiting for this invaluable book offers a concise introduction to reference sources and services for a variety of readers from library staff members who are asked to work in the reference department to managers and others who wish to familiarize themselves with this important area of librarianship Written in an accessible style and designed for everyday use it presents an overview of the basic tools and techniques of reference work including Reference Services a section addressing such important topics as telephone reference the reference interview and electronic reference Reference Sources chapters which focus on types of reference tools including encyclopedias dictionaries directories handbooks and almanacs Appendixes with key documents prepared by the Reference and User Services Association RUSA and an annotated bibliography An excellent training tool for both new and experienced staff Fundamentals of Reference will quickly become your fundamental reference

Reference Sources for Small and Medium-sized Libraries, Eighth Edition Jack O'Gorman, 2014-02-25 Focusing on new reference sources published since 2008 and reference titles that have retained their relevance this new edition brings O'Gorman's complete and authoritative guide to the best reference sources for small and medium-sized academic and public libraries fully up to date About 40 percent of the content is new to this edition Containing sources selected and annotated by a team of public and academic librarians the works included have been chosen for value and

expertise in specific subject areas Equally useful for both library patrons and staff this resource Covers more than a dozen key subject areas including General Reference Philosophy Religion and Ethics Psychology and Psychiatry Social Sciences and Sociology Business and Careers Political Science and Law Education Words and Languages Science and Technology History and Performing Arts Encompasses database products CD ROMs websites and other electronic resources in addition to print materials Includes thorough annotations for each source with information on author editor publisher cost format Dewey and LC classification numbers and more Library patrons will find this an invaluable resource for current everyday topics Librarians will appreciate it as both a reference and collection development tool knowing it s backed by ALA s long tradition of excellence in reference selection The Newbery & Caldecott Medal Books Horn Book, Inc,2001 **Meeting Health Information Needs Outside Of Healthcare** Catherine Arnott Smith,Alla Keselman,2015-08-04 Meeting Health Information Needs Outside of Healthcare addresses the challenges and ethical dilemmas concerning the delivery of health information to the general public in a variety of non clinical settings both in person and via information technology in settings from public and academic libraries to online communities and traditional and social media channels Professionals working in a range of fields including librarianship computer science and health information technology journalism and health communication can be involved in providing consumer health information or health information targeting laypeople This volume clearly examines the properties of health information that make it particularly challenging information to provide in diverse settings Addresses professional challenges and ethical problems of communicating health information to lay people in non clinical settings Focuses on health information as a challenge for different professionals providing health information in different settings Emphasizes the shared challenges of information practice across different settings as well as those facing professionals in different roles **Reference Skills for the School Librarian** Ann Marlow Riedling Ph.D.,Cynthia Houston,2019-10-21 Designed for courses that prepare LIS students for school librarianship this title teaches basic reference processes sources services and skills and provides authentic school library reference scenarios and exercises This fourth edition of Reference Skills for the School Librarian Tools and Tips acknowledges the vital importance of reference skills in school libraries It focuses on new reference skills for school librarians and includes more online materials such as Webliographies and a glossary Teaching reference skills and providing reference services to students and staff in schools are extremely important tasks and are required of librarians on a regular basis Aimed at pre service and in service school librarians this book covers all types of reference materials including almanacs dictionaries encyclopedias atlases and other standard information sources giving extra emphasis to the online sources to which students increasingly turn This edition addresses more online reference resources than previous editions and offers practical suggestions for use in K 12 student instruction Reference and Information Services Richard E. Bopp,Linda C. Smith,2011-05-23 Reflecting the dramatic changes shaped by rapidly developing technologies over the past six years this new fourth edition of Reference and Information Services takes the

introduction to reference sources and services significantly beyond the content of the first three editions In Part I Concepts and Processes chapters have been revised and updated to reflect new ideas and methods in the provision of reference service in an era when many users have access to the Web In Part II Information Sources and Their Use discussion of each source type has been updated to encompass key resources in print and on the Web where an increasing number of freely available sources join those purchased or licensed by libraries A number of new authors are contributors to this new edition bringing to their chapters their experience as teachers of reference and as practitioners in different types of libraries Discussions of services in Part I integrate digital reference as appropriate to each topic such as how to conduct a reference interview online using instant messaging Boxes interspersed in the text are used to present scenarios for discussion to highlight key concepts or to present excerpts from important documents Discussions of sources in Part II place more emphasis on designing effective search strategies using both print and digital resources The chapter on selection and evaluation of sources addresses the changing nature of reference collections and how to evaluate new types of sources Each chapter concludes with an updated list of additional readings to guide further study A new companion website will provide links to Web accessible readings and resources as well as additional scenarios for discussion and example search strategies to supplement those presented in the text

Reference and Information Services Richard E. Bopp,Linda C. Smith,1991 Updated to reflect the latest trends and the newest sources commonly used for reference work this new edition includes more detailed discussion of a wider range of reference related services including interlibrary loan document delivery and readers advisory services There is also increased attention to ethical issues and a stronger focus on user centered services both face to face and mediated by technology In addition the authors discuss Web sites of significant value and the impact of the Internet on reference services Copyright Libri GmbH All rights reserved

Reference and Information Services in the 21st Century Kay Ann Cassell,Uma Hiremath,2006 Specifies the top resources in major subject areas and genres and shows students how to approach the reference transaction by matching specific types of questions to the best available resources regardless of format

The School Library Media Manager Blanche Woolls,1994 Placing the school library media program in the context of global change and the contemporary educational environment this work gives practicing media specialists library students and anyone considering a career as a media specialist a complete overview of the profession It begins with available education programs guidelines for selecting a position and expectations for the first week in a new school Following chapters cover all aspects of management including staff both professional and clerical facility collection budget marketing the program evaluation cooperation networking and planning for the future Potential leadership opportunities and responsibilities for new technologies are also discussed A practical introduction to the field this work serves well both as a text and a professional resource

Bulletin of the Public Affairs Information Service Public Affairs Information Service,1923

Reference and Information Services Richard E. Bopp,Linda C. Smith,1995

Walford's

Concise Guide to Reference Material Albert John Walford,1992 This is a shortened version of the three volume Walford s Guide to Reference Material 5th edition Volume 1 Science and Technology 1989 Volume 2 Social and historical sciences philosophy and religion 1990 and Volume 3 Generalia language and literature the arts 1991 There are more than 3 000 entries forming an updated compilation of what are considered to be the basic items in the main volumes plus some more recent material up to April 1992

Introduction to Reference Work: Reference services William A. Katz,1969 This standard textbook divided into two volumes Basic Information Sources and Reference Processes covers all aspects of reference sources and services The Seventh edition is totally updated and places new emphasis on electronic resources CD ROM online and Internet WWW Katz predicts that in a decade most reference works will be electronic format and in this edition print is secondary

Public Affairs Information Service Bulletin ,1915 Bulletin of the Public Affairs Information Service, a Cooperative Clearing House of Public Affairs Information Public Affairs Information Service,1916

The Elements of Euclid Euclides, Henry Law,1881 **Government Reports Announcements & Index** ,1988

Catalogue of All Books in the Circulating and Reference Departments of the Public School Library, Columbus ... Columbus (Ohio). Public School Library,1897

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