



# Eugene Smith

APPLICATION SUPPORT ENGINEER

## CONTACT

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## HOBBIES

- Hiking
- Cricket
- Swimming

## PERSONAL SKILLS

- Time management
- Multitasking
- Service Orientated
- Prioritising

## SKILLS

- SQL
- JAVA
- MS SQL Server (T-SQL)
- HTML5
- CSS3
- Kotlin
- Microsoft Office 365
- Windows XP/7/8/10
- Linux
- MacOS
- Android Studio
- GitHub
- Bitbucket
- Firebase
- Microsoft SQL Server (2008, 2010, 2014 and 2016) Management Studio
- Eclipse IDE
- IntelliJ IDEA

## SUMMARY

Self-motivated and experienced master's graduate from RMIT University with a demonstrated history of providing comprehensive application support to end-users in industry. With broad technical expertise in assisting clients with identifying and troubleshooting technical issues, problem-solving, handling a high number of tickets and provided technical guidance to optimize workflows. I am seeking a rewarding full-time opportunity as an Applications Support Engineer. In my foreseeable future, I wish to anchor a fundamental role in spearheading projects for a leading ICT organisation.

## EXPERIENCE

### Application Support Engineer

**63Moons Technologies Limited** Jun 2016 - May 2017

- Supported and monitored deployment for Stock Market back-office applications used by financial advisors, brokers, investment management firms.
- Supported applications hosted on Web and Application Servers.
- Ad-hoc SQL queries to extract platform usage data reports, to help business and technology leaders with decision making
- Performed CRUD SQL scripts per user/product requirements.
- Worked in a cross-functional setting with application developers, testers, business partners and product owners on corrective actions or viable workarounds to resolve issues on day to day basis within agreed Service-Level Agreement (SLAs)
- Installed, configured, upgraded and maintained new and existing customer implementations

## EDUCATION

### Master of Science in Information Technologies

**San Jose State University** Jul 2017 - Jul 2019

### Bachelor of Engineering in Information Technology

**Northeastern University** Aug 2011 - Jul 2015

## PROJECTS

### Postgraduate IT project (Industry based)

**Android Developer** Mar 2019 - Jun 2019

Develop a social media platform that allows users to find jobs based on their characteristics. The application offered transparency and easy visibility for recruiters in hiring the perfect candidate.

### Movie Night Planner App

**Android Developer** Jul 2018 - Nov 2018

A simple Movie Planner app to create and schedule movie viewing events and invite attendees. A movie appl also include a feature like notifications, event location information and distance to the events from the current location.

# Application Support Engineer Resume Sample

**Camilla Rothe**



**Application Support Engineer Resume Sample:**

Application Support Engineer Resume Sample: Bestsellers in 2023 The year 2023 has witnessed a remarkable surge in literary brilliance, with numerous captivating novels enthralling the hearts of readers worldwide. Lets delve into the realm of top-selling books, exploring the captivating narratives that have charmed audiences this year. The Must-Read : Colleen Hoover "It Ends with Us" This poignant tale of love, loss, and resilience has captivated readers with its raw and emotional exploration of domestic abuse. Hoover expertly weaves a story of hope and healing, reminding us that even in the darkest of times, the human spirit can triumph. Application Support Engineer Resume Sample : Taylor Jenkins Reids "The Seven Husbands of Evelyn Hugo" This captivating historical fiction novel unravels the life of Evelyn Hugo, a Hollywood icon who defies expectations and societal norms to pursue her dreams. Reids compelling storytelling and compelling characters transport readers to a bygone era, immersing them in a world of glamour, ambition, and self-discovery. Application Support Engineer Resume Sample : Delia Owens "Where the Crawdads Sing" This captivating coming-of-age story follows Kya Clark, a young woman who grows up alone in the marshes of North Carolina. Owens spins a tale of resilience, survival, and the transformative power of nature, captivating readers with its evocative prose and mesmerizing setting. These bestselling novels represent just a fraction of the literary treasures that have emerged in 2023. Whether you seek tales of romance, adventure, or personal growth, the world of literature offers an abundance of compelling stories waiting to be discovered. The novel begins with Richard Papen, a bright but troubled young man, arriving at Hampden College. Richard is immediately drawn to the group of students who call themselves the Classics Club. The club is led by Henry Winter, a brilliant and charismatic young man. Henry is obsessed with Greek mythology and philosophy, and he quickly draws Richard into his world. The other members of the Classics Club are equally as fascinating. Bunny Corcoran is a wealthy and spoiled young man who is always looking for a good time. Charles Tavis is a quiet and reserved young man who is deeply in love with Henry. Camilla Macaulay is a beautiful and intelligent young woman who is drawn to the power and danger of the Classics Club. The students are all deeply in love with Morrow, and they are willing to do anything to please him. Morrow is a complex and mysterious figure, and he seems to be manipulating the students for his own purposes. As the students become more involved with Morrow, they begin to commit increasingly dangerous acts. The Secret History is a brilliant and suspenseful novel that will keep you wondering until the very end. The novel is a cautionary tale about the dangers of obsession and the power of evil.

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