

# Desktop Support Top 50 Interview Questions

What is active directory? - ✓✓ Active directory authorizes and authenticates all users and computers in a window domain network, ensuring the security of the computer and software. Through active directory various functions can be managed like creating admin users, connecting to printers or external hard drives.

What is DHCP and what it is used for? - ✓✓ DHCP stands for dynamic host configuration protocol. It is used to allocate IP addresses to a large number of the computer system in a network. It helps in managing the large number of IP's very easily.

What is scope and super scope? - ✓✓ Scope consists of an IP address like gateway IP, subnet mask, DNS server IP. It can be used to communicate with the other PCs in the network. The superscope becomes when you combine two or more scopes together.

What is DNS? - ✓✓ DNS mean Domain Naming Service and it is used for resolving IP addresses to name and names to IP address. DNS is like a translator for computers, computers understand the number and not the alphabet. For example, if we type like hotmail.com, the computer don't understand this so they use DNS which converts (hotmail.com) into (numbers) and then executes the command.

What is forward and reverse lookup in DNS? - ✓✓ When we convert IP address into names is called Reverse lookup, while converting names into IP address is called Forward lookup.

What is 'A' record and what is 'MX record'? - ✓✓ 'A' record is also known as host record, and it has ability to map the IP address by name. It is with this record that DNS can find out the IP address of a name. While, 'MX record' also known as mail exchanger record, by the help of 'MX' record, location of the mail server is identified. The record is also found in DNS.

What is IPCONFIG command? - ✓✓ IPCONFIG command is used to display the IP information of the computer assigned like DNS IP address and gateway IP address.

# Desktop Support Analyst Interview Questions Answers

**ML Morrison**



## **Desktop Support Analyst Interview Questions Answers:**

**System Analysis and Design Interview Questions and Answers** Manish Soni, 2024-11-13 The world of technology is ever evolving with new innovations and methodologies constantly reshaping the landscape Among the critical skills in this dynamic field is the ability to conduct thorough system analysis and design This discipline forms the backbone of successful software development ensuring that systems are efficient effective and scalable Whether you are a fresher stepping into the professional realm or an experienced individual looking to refine your expertise mastering system analysis and design is indispensable This book System Analysis and Design Interview Questions and Answers is meticulously crafted to serve as a comprehensive resource for those preparing to face interviews in this domain The primary aim is to bridge the gap between theoretical knowledge and practical application equipping you with the tools and confidence needed to excel in your interviews Why This Book Interviews can be daunting especially in a field as nuanced as system analysis and design The questions posed often test not only your knowledge but also your problem solving abilities critical thinking and adaptability This book addresses these challenges by providing 1 Structured Content Covers fundamental concepts methodologies tools and real world applications ensuring a seamless learning experience 2 Comprehensive Coverage Includes detailed discussions on requirement analysis system modelling design patterns UML diagrams and more 3 Practical Insights Real world scenarios and case studies enhance your ability to tackle interview questions framed around real life problems 4 Interview Questions and Answers A compilation of common interview questions with detailed answers categorized by difficulty level Who Should Use This Book This book is designed for a diverse audience including Fresh Graduates If you are a recent graduate or a final year student aspiring to enter the field of system analysis and design this guide will help you build a strong foundation and prepare for your first job interview Experienced Professionals For those who are already working in the industry but wish to switch roles or advance their careers this book offers advanced topics and complex scenarios to enhance your expertise Self Learners Individuals who are passionate about learning and wish to gain knowledge independently will find this book an invaluable resource Final Thoughts In the competitive world of technology standing out requires more than just theoretical knowledge It demands the ability to apply that knowledge effectively and demonstrate your problem solving skills System Analysis and Design Interview Guide is your trusted companion in this journey offering the insights and preparation needed to succeed We wish you all the best in your career endeavours and hope this book helps you achieve your professional goals Happy learning and successful interviewing **Help Desk Analyst** Kumar, 2016-09-02

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