

## **Chapter 1 - Introduction to Operations Management**

### **Learning Objectives**

1. Define the term operations management and identify operations management jobs
2. Identify the three major functional areas of organizations and describe how they interact
3. Describe the scope of operations management and provide an overview of this textbook, including differentiating between design and planning/control decisions
4. Compare the production of goods and services
5. Discuss the operations manager's job
6. Describe key aspects of operations management decision making
7. Briefly describe the historical evolution of operations management
8. Identify major trends that affect operations management

### **What is Operations Management?**

- ➔ The management of processes that create goods and/or provide services

Companies use OM to improve:

- EFFICIENCY (operating to minimize cost and time)
- EFFECTIVENESS (achieving intended goals, quality and timeliness)

Why Study Operations Management?

- ➔ Opportunity!

- 1) A large percentage of a company's expenses occur in OM area
  - (more efficient operations = more profits)
- 2) A large number of all jobs are in OM area
  - (purchasing, quality, planning, scheduling, inventory, etc)
- 3) Activities in all other areas are interrelated with OM activities
  - (finance, human resources, marketing, etc)
- 4) Operations innovations lead to marketplace and strategic benefits
  - (air BnB over traditional hotels)

# Operations Management Chapter 6 Solutions

**VM Jensen**



## **Operations Management Chapter 6 Solutions :**

## Embracing the Beat of Term: An Emotional Symphony within **Operations Management Chapter 6 Solutions**

In a global consumed by screens and the ceaseless chatter of instantaneous conversation, the melodic beauty and psychological symphony produced by the written word often diminish in to the backdrop, eclipsed by the relentless sound and disturbances that permeate our lives. Nevertheless, set within the pages of **Operations Management Chapter 6 Solutions** an enchanting fictional treasure filled with fresh thoughts, lies an immersive symphony waiting to be embraced. Constructed by a masterful musician of language, this charming masterpiece conducts viewers on an emotional trip, skillfully unraveling the hidden tunes and profound impact resonating within each cautiously crafted phrase. Within the depths of the moving analysis, we shall discover the book is main harmonies, analyze their enthralling publishing type, and surrender ourselves to the profound resonance that echoes in the depths of readers souls.

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